

CORPORATE AND CUSTOMER SERVICES PORTFOLIO HOLDER'S MEETING

FRIDAY, 23 OCTOBER 2015

DECISIONS and RECOMMENDATION

Set out below is a summary of the decisions taken at the Corporate and Customer Services Portfolio Holder's Meeting held on Friday, 23 October 2015. Decisions made by the Portfolio Holder will be subject to call-in. Recommendations made to the Cabinet or to the Council are not subject to call-in. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

If you have any queries about any matters referred to in this decision sheet please contact Patrick Adams.

1. **CORPORATE SERVICES - IDENTIFICATION OF SERVICE PRIORITIES FOR 2016-17**

Thw Corporate and Customer Services Portfolio Holder

- (a) Agreed the emerging priorities set out in paragraph 8 below as the basis for the development of the Corporate Services service plan for 2016-17, noting that resource requirements will be incorporated as part of the review of the Medium Term Financial Strategy (MTFS) and development of detailed estimates, and
- (b) recommended to Cabinet the indicative ICT capital programme set out at Appendix A attached to the report as the basis for discussions to ensure alignment with strategic partners as part of the emerging shared service business model.

Options Considered: To endorse the service priorities as presented; however, they may alter or amend the priorities, having regard to the policy context within which the service operates and to the needs of customers.

Reason For Decision: The recommendation is required to enable Portfolio Holder endorsement for service priorities to inform the development of 2016-17 service plans.

2. **CORPORATE PLAN ANNUAL REPORT 2014-15**

The Corporate and Customer Services Portfolio Holder approved the Annual Report 2014-2015, set out at Appendix A of the report, for publication, and authorised the Executive Director (Corporate Services) to finalise and publish the report and appendix in light of feedback.

Options Considered: The Portfolio Holder is invited to endorse, amend or reject the Annual Report presented at **Appendix A**.

Reason For Decision: It is appropriate for a report providing an accessible public record of the Council's achievements against its last Corporate Plan to be formally endorsed at Portfolio Holder level.

